

Helping you with insurance and financial support

At Prometheus, we're committed to improving lives with innovative laboratory tests. We also want to simplify the billing and payment process for you.

Here's how it works



Step 1

Your doctor orders a Prometheus test (or you've had your test done).



Step 2

To see if you may qualify for cost reductions for your test, call us toll-free in the United States at 888-892-8391, Monday-Friday from 6:00 AM-4:30 PM PT.



Step 3

Receive one-on-one assistance for all of your insurance and financial needs.

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888-892-8391

You may benefit from the PROMETHEUS® Links® Program



Eligibility is based on household income*

Number of people in your household	\$75 patient out-of-pocket cost if total annual household income is at or below:	\$175 patient out-of-pocket cost if total annual household income is at or below:	\$250 patient out-of-pocket cost if total annual household income is at or below:
1	\$32,220	\$48,300	\$64,400
2	\$43,550	\$65,325	\$87,100
3	\$54,900	\$82,350	\$109,800
4	\$66,250	\$99,375	\$132,500
5	\$77,600	\$116,400	\$155,200

If your insurance approves test coverage

- You are only responsible for your copay, coinsurance, and deductible
- Your out-of-pocket cost may be further reduced to \$250, \$175, or \$75 if you are eligible* for financial assistance through the Links® program

Receive one-on-one assistance for all of your insurance and financial needs

- We help you handle the claims process
- We manage questions or requests for information
- We do all we can to help get your test covered
- We may be able to lower your costs

For any insurance or billing questions you may have, please call Prometheus toll-free in the US at 888-892-8391
(available Mon-Fri, 6:00 AM - 4:30 PM PT)

*Most people qualify, but some eligibility restrictions apply.

The Links program offers certain Prometheus tests at a reduced cost to eligible applicants. The PROMETHEUS® Anser® and PROMETHEUS® Monitr™ Crohn's Disease Tests are excluded from participating in the Links program in specific instances. For more information, please call Prometheus at 888-892-8391. Eligibility is based on household income and insurance status. Residents of the United States, District of Columbia, and Puerto Rico are eligible to apply. Please be aware these programs do not constitute health insurance. You must meet certain income requirements set forth above. Prometheus will request documentation to verify your income, including recently filed tax returns and other supporting documentation. By requesting assistance, you certify, to the best of your knowledge, that you are eligible for assistance and that you have insufficient financial resources to pay for the ordered test. Many scenarios can occur when billing insurers, so please contact our experts and we will work with you. Prometheus may discontinue or change this program at any time or for any reason without notice.

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Prometheus tests are laboratory-developed tests that were developed and validated under federal CLIA laboratory guidelines, and are performed exclusively by Prometheus Laboratories.



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